

Your claim must be submitted online or mailed and postmarked by: MARCH 14, 2020

Matthew Pagoaga, et al., v. Stephens Institute d/b/a Academy of Art University, Case No. CGC 16-551952
(Superior Court of the State of California, County of San Francisco).

**AAU
Post
Deadline**

CLAIM FORM (POST-CLAIMS DEADLINE)

GENERAL INSTRUCTIONS

Settlement Class Members are entitled to request reimbursement of “Out-of-Pocket Losses” that they believe are fairly traceable to the Academy of Art University (“AAU”) E-mail Security Incident, and that have not already been reimbursed by AAU or any other organization. If you received a notice from AAU that your information was disclosed in or about April 2016, or if you received a settlement notice by mail or e-mail stating that you are a class member, then you are a “Settlement Class Member” and entitled to benefits under this settlement. To learn more about the settlement go to www.AAUSettlement.com. If you have questions about this Claim Form, or if you did not receive a settlement notice and you believe that you are or may be a member of the Class, you should contact the Settlement Administrator at AAUSettlement@AdministratorClassAction.com or at the address on last page of this Claim Form.

On June 16, 2018 the claims period closed (“Claims Deadline”), meaning that Settlement Class Members are no longer eligible to sign up for credit monitoring services or request reimbursement of Out-of-Pocket Losses that were incurred *prior* to the Claims Deadline. If you incurred Out-of-Pocket Losses fairly traceable to the E-mail Security Incident *after* the Claims Deadline, however, you can still submit a claim for reimbursement of those losses as long as the following conditions are met: (a) you enrolled in the Experian credit monitoring services offered as part of this settlement prior to the Claims Deadline; and (b) you provide an attestation you have not obtained reimbursement for the claimed expense through other means.

SETTLEMENT OVERVIEW

Documented Losses and Time

AAU will reimburse Settlement Class Members for documented Out-Of-Pocket Losses that are fairly traceable to the E-mail Security Incident, up to (i) \$1,000 per individual for Out-of-Pocket Losses not including the purchase of professional services; and in addition, (ii) \$2,500 per individual for Out-of-Pocket Losses consisting only of the purchase of professional services, including accountant and attorneys’ fees, subject to an aggregate cap of \$2,500 per individual.

Monitoring Services

All Settlement Class Members were eligible to enroll in two (2) years of Experian’s “3B Credit Plus” credit monitoring services prior to the Claims Deadline. If you did not enroll in these services, you are not eligible to make a claim. If you did enroll, and you incurred Out-of-Pocket Losses fairly traceable to the AAU E-mail Security Incident after the Claims Deadline, you must sign a certification stating that you have sought and been denied reimbursement for those losses through the AIG insurance policy offered with the Experian credit monitoring services in order to make a claim for Out-of-Pocket Losses incurred after the Claims Deadline.

Identity Restoration Services

Even if you did not enroll in Experian’s “3B Credit Plus” credit monitoring services or make a claim for Out-Of-Pocket Losses, all settlement class members will receive access to Identity Resolution Services through Experian

after the settlement becomes final. Fraud Resolution Specialists will be available by telephone, e-mail, and mail to help you with typical tasks including placing fraud alerts with the credit bureaus, disputing inaccurate information on your credit reports, scheduling calls with creditors and other service providers, and working with law enforcement and government agencies to dispute fraudulent information. More details about Experian's Fraud Resolution Services for settlement class members are available at <http://www.experian.com/data-breach/fraud-resolution-faq.html>. The enrollment code to take advantage of these services is provided in Question No. 5.

CLAIM FORM

CLASS MEMBER INFORMATION

<input type="text"/>	<input type="text"/>	<input type="text"/>
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First Name

MI

Last Name

Street Address 1

Street Address 2

City

State

Zip Code

Telephone Number

E-Mail Address (If provided we will communicate primarily by e-mail about your claim. We will not use your e-mail address for any other purpose.)

- | |
|--|
| <p>1. Did you submit a claim form in this settlement prior to the Claims Deadline whereby you enrolled in Experian's "3B Credit Plus" credit monitoring services?</p> <p><u>Yes</u> <input type="checkbox"/> (Go to Question No. 2) <u>No</u> <input type="checkbox"/> (You are not eligible to submit a claim for out-of-pocket losses; go to Question 5)</p> |
| <p>2. Did you receive a claim submission number from the settlement administrator?</p> <p><u>Yes</u> <input type="checkbox"/> (Provide Claim ID number below and go to Question No. 4) <u>No</u> <input type="checkbox"/> (Go to Question No. 3)</p> <p><u>Claim ID Number:</u> <input type="text"/></p> |
| <p>3. Did you receive notice from the settlement administrator that you are a Settlement Class Member?</p> <p><u>Yes</u> <input type="checkbox"/> (Provide Claim ID number below and go to Question No. 4) <u>No</u> <input type="checkbox"/> (We will determine your eligibility based on your contact information provided above; go to Question No. 4)</p> <p><u>Claim ID:</u> <input type="text"/></p> |

DOCUMENTED CLAIMS FOR OUT-OF-POCKET LOSSES

4. Do you have documents supporting that you experienced out-of-pocket losses or unreimbursed charges fairly traceable to the AAU E-mail Security Incident that have not already been reimbursed by AAU or any other organization?

Yes (Fill out information below)

No (You are not eligible to submit a documented claim; skip to Question No. 5)

NOTE: “self-prepared” documents such as handwritten receipts or notes are, by themselves, insufficient to receive reimbursement, but they can be considered to add clarity or support other submitted documentation.

Loss Type (Check all that apply)	Date of Loss MM/DD/YYYY	Amount of Loss	Description of Supporting Documentation (Identify what you are attaching and why in the chart below)
<input type="checkbox"/> Unreimbursed fraud losses or charges			<i>Examples: Account statement with unauthorized charges highlighted; Correspondence from financial institution declining to reimburse you for fraudulent charges</i>
<input type="checkbox"/> Professional fees incurred in connection with identity theft or falsified tax returns			<i>Examples: Receipt for hiring service to assist you in addressing identity theft; Accountant bill for re-filing tax return</i>
<input type="checkbox"/> Credit monitoring that was ordered after April 2016 through the date on which the Credit Monitoring Services become available through this settlement			<i>Examples: Receipts or account statements reflecting purchases made for credit monitoring services</i>
<input type="checkbox"/> Payments made to place credit freezes with the credit reporting agencies			<i>Examples: Receipts or notices or account statements reflecting payment for a credit freeze</i>
<input type="checkbox"/> Miscellaneous expenses such as notary, fax, postage, copying, mileage, and long-distance telephone charges			<i>Example: Phone bills, gas receipts, postage receipts; detailed list of locations to which you traveled (i.e. police station, IRS office), indication of why you traveled there (i.e. police report or letter from IRS re: falsified tax return) and number of miles you traveled</i>
<input type="checkbox"/> Other documented losses (provide detailed description)			<i>Please provide detailed description</i>

Description of Supporting Documentation: Please provide a description of any documentation that you submit in support of your claim.

Document #	Description (explain here how the document shows losses)
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	

CERTIFICATION

I hereby certify under penalty of perjury that I have not obtained reimbursement for the claimed Out-of-Pocket Losses through other means. I further certify that I have personal knowledge of the information I provided in this Claim Form and that such information is true and correct to the best of my knowledge.

Signature of Claimant

Date

5. Even if you do not qualify for any relief provided for above, all Settlement Class Members will receive access to Identity Resolution Services through Experian after the settlement becomes final. You can take advantage of these services by contacting Experian’s identity restoration department at **1-866-252-8836** and referencing enrollment code **DB05670**. (Note if you previously enrolled in Experian’s credit monitoring services you do not need to separately request identity restoration services).

If you would like us to e-mail you a copy of this code for your records along with instructions on how to take advantage of Experian’s identity restoration services, please provide the e-mail address where you would like to be contacted:

You must return this claim form with supporting documentation, if any, by mail postmarked no later than March 14, 2020, to the following address:

**AAU E-mail Security Incident
Settlement Administrator
1650 Arch Street, Suite 2210
Philadelphia PA 19103**

You may also submit a claim form electronically through the settlement website: **www.AAUSettlement.com**.